



Important Contacts

Professional Insurance Agents of Florida

1390 Timberlane Rd. • Tallahassee, FL 32312

<http://www.piafl.org>

Note: This document provides many important web links that can provide up-to-the-minute information, but as you know, when the electricity goes out, the Internet can go down as well. So please take a moment to view these web pages before a storm knocks out your electricity.

Hurricane, Natural Disaster and Other Weather Resources

- [The National Hurricane Center](#)
- [Florida Shelter Status / Road Status / Evacuation Routes, Storm Surge Zones](#)
- [Safety Information: After the Storm, Use Caution Flash.org](#) - **PLEASE READ**
- [Florida Interactive Map](#) (plug-in should auto-load)
- **Department of Transportation** [Traffic Information Main Page](#) or 800-342-3557

Hotlines

- [Disaster Food Stamp Hotline and Information](#): Please call your local Department of Children and Families office or the statewide toll free number 1-800-342-9274
Federal Emergency Management Agency (FEMA) Registration: 1-800-621-FEMA (1-800-621-3362) TTY: 1-800-462-7585
- State Volunteer and Donations Hotline: 1-800-FL-HELP1 (1-800-354-3571)
- Elder Affairs: 1-800-96-ELDER (1-800-963-5337)
- Florida Power and Light: 1-800-4-OUTAGE (1-800-468-8243)
- Department of Financial Services Insurance Claim Hotline: 1-800-22-STORM (1-800-227-8676)
- Attorney General's Price Gouging Hotline: (1-800-646-0444)
- Agricultural and Consumer Services Price Gouging Hotline: 1-800-HELP-FLA (1-800-435-7352)
- [Agency for Workforce Innovation Unemployment Claims](#) Emergency Internet Site or Call (1-800-204-2418)
- Salvation Army Donation Helpline: 1-800-SAL-ARMY (1-800-725-2769)
- American Red Cross: 1-800-HELP-NOW (1-800-435-7669)
- American Red Cross Food, Shelter, and Financial Assistance: 1-866-GET-INFO (1-866-438-4636)
- SERT badges—call Michelle at the PIA of Florida offices: 800-277-1171 x 209